Smart Access

Does your frontline know what to do next?

Get knowledge to the store and warehouse, faster

HOW IT WORKS

It's as easy as scanning a sticker

Smart Access is a mobile workforce productivity platform that equips your frontline with easy-to-access knowledge to take the right action. When a worker scans a Smart Sticker with with their mobile device, personalized guidance displays for the task. Your workers learn quickly in the moment they start on your store or warehouse floor, reskill as operations shift and swap roles when workers are absent.

Clean and Disinfect

TASKS | KNOWLEDGE

Daily

○ **Wipe Down Conveyer**
Wipe down the entire conveyer with the provided cleaner and cloths.
▶ Video ≔ Steps

○ **If surfaces are dirty, clean them**
Use detergent or soap and water prior to disinfection.
▶ Video ≔ Steps

Shift Change

○ **Reset Counter Height**
Return the counter to it's default height.
▶ Video ≔ Steps

○ **Wipe Down Conveyer**
Wipe down the entire conveyer with the provided cleaner and cloths.
▶ Video ≔ Steps

○ **Replenish Cleaning Supplies**
Ensure spray bottle is filled, and clean rags are at each station. Dirty rags go in the laundry basket in the custodial closet.

THE SOLUTION

Build an adaptive workforce

Learning connection points on the floor
A worker scans a label in their work area and receives task guidance for their specific location or piece of equipment. No need to search for a training manual or track down a supervisor.

Personalized task guidance by role, location, time of day
Beyond reflecting the worker's location, the task guidance is tailored to the person scanning, reflecting their role, experience level, and the time of day. Learning happens in the flow of work.

Action-oriented microlearning
Smart Access uses its unique expertise to transform your existing learning materials into bite-size content, like short videos and job cards, allowing for learning under 30 seconds.
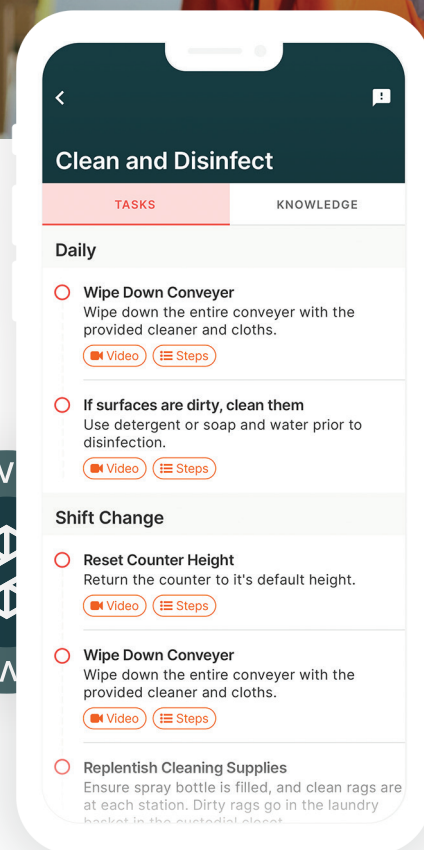
Get new guidance and learning to the floor in days
Smart Access Go-Roll™ lets you capture quick videos from the frontline that can become new training in just days. Video content helps workers reskill as COVID protocols or other operations shift.

Two-way communication with frontline
Quick pulse or micro-surveys gauge worker satisfaction, training effectiveness and knowledge levels. Assessments quickly identify gaps in your workers' knowledge base and fill them.

Security standards that let you sleep at night

Dependable storage and backup
Cloud data is securely stored in different locations around the world, and we test disaster and backup plans annually.

Privacy controls
Anything you upload into Smart Access is kept private, backed up daily and never shared with third parties.

Encryption expertise
Strong, effective encryption protocols keep your data from being read or stolen if it's intercepted.

Certifications
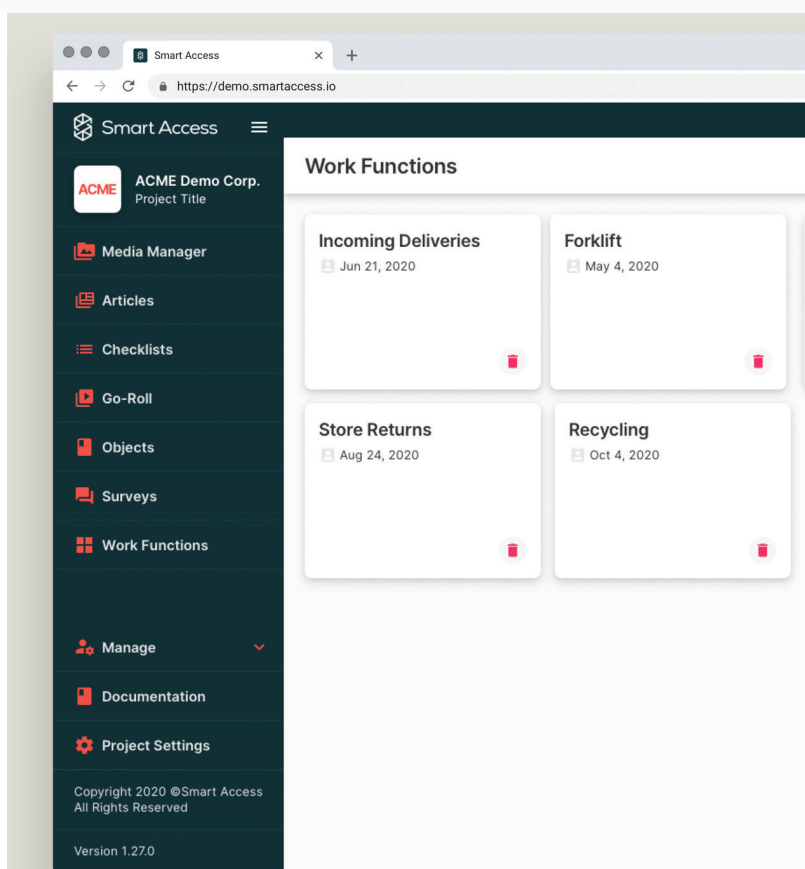ISO 27001 via Google Cloud Platform, SOC II via Google Cloud Platform and CSA CAIQ 3.1.

Mobile specifications

Multiplatform: Android, iOS, RF devices	✔
Direct app store download	✔
Lightweight: Won't strain wifi	✔
Minimal IT support required	✔
Deployment takes just six weeks	✔

Customizable platform

A robust ecosystem of features means that Smart Access can be easily customized for different applications. We help you transform your existing training materials into bite-size content that your workers can easily consume in the flow of work.

Smart Access

https://demo.smartaccess.io

Smart Access

ACME Demo Corp.
Project Title

Media Manager

Articles

Checklists

Go-Roll

Objects

Surveys

Work Functions

Manage

Documentation

Project Settings

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Version 1.27.0

Work Functions

Incoming Deliveries
Jun 21, 2020

Forklift
May 4, 2020

Store Returns
Aug 24, 2020

Recycling
Oct 4, 2020

We're pioneering the future of work and pushing the bounds of modern retail productivity.

We can get your pilot up and running in just 30 business days.

Smart Access

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